

gPanel® Office Hours Webinar

July 2024

Agenda



Introductions

New Features & Updates

Workshop: Delegation in gPanel

Live Q&A

<https://promevo.com/officehours>

Presenters



Mark Baquirin

Customer Engineer,
Workspace & Gemini
Promevo



Brandon Carter

Marketing Director
Promevo



With the expertise, agility, and commitment you can only get from a partner that is solely 100% Google-focused, Promevo is with you every step of the way, enabling your organization to have the best Google life experience possible.

We **Sell**, We **Service**, and We **Build** Google Products



Google Workspace



Google Cloud



Gemini for Google Workspace

- 14-Year Google Partnership
- **Dedicated** Customer Success Team and **Google-Certified** Technical Support Teams
- Ability to drive **license and GCP consumption discounts**
- Custom IT Solutions across **Application, Cloud, and Data Services**
- **Centralized Billing** for all your Google Products and Services
- Proprietary **Google Workspace management platform**

Partnering to Drive Innovation



CAMEYO

cloudm

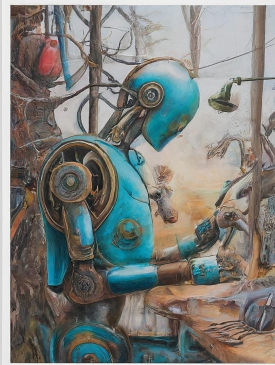


An Executive's Guide to AI

A Webinar Series by Promevo + Google Cloud

- **July 23:** The Executive's Guide to AI in Business
- **August 20:** Embedding AI in Your Product: A Promevo & Google Collaboration
- **September 17:** Ensuring AI Adoption & Regulation in Your Organization
- **October 22:** AI in Action: A Client Roundtable

Go to Promevo.com/webinars for more info and to sign up for the series



summarize this sheet for me



Tip: Use Google Search results in responses.
Try, "Give me 5 tips to improve SEO from the web."

What is gPanel[®]?

gPanel[®] by Promevo is an exclusive Google Workspace management and reporting solution.

The intuitive centralized user management and security interface delivers peace of mind with a robust suite of features.



Benefits for Our Clients

- Provides our customers time savings through Advanced User Administration and Admin Delegation, Automated Onboarding/Decommissioning Workflows
- Enhanced visibility through Unique Customizable Reporting
- Drives consistency in branding
- Operational efficiency gains through additional role delegation (Google Workspace Admins, Security Analysts, HR, Learning & Development, Marketing, First-line Managers)
- Superior Domain Security for their organization through granular security controls



What Our Customers Are Saying



Its presentation of data across Google Workspace is better than native tooling. There are various tasks where it is just faster to get answers via gPanel.

I can get in, and get out quickly and know exactly where all the controls are. ”

It makes managing individual user data easier. Especially info that requires you to log in as the user like vacation and autoresponders.

What's New?

Gmail Deletion Improvements

- Easier access in v2

We report on all of this on our release notes so make sure you're signed up for that!

promevo.com/releasenotes

There will be new features coming soon, so stay tuned for our future Office Hour webinars!



What is Google Workspace Delegation?

Google Workspace delegation allows users to grant access to their mail and calendar accounts to other individuals, known as delegates. Delegates can manage the user's email and calendar on their behalf, streamlining collaboration and providing assistance with email communication and schedule management.



Delegation in gPanel

Gmail

With email delegation, a gPanel admin can grant access to a user's Gmail inbox to a delegate, or group of delegates. Delegates have the authority to read, send, and delete emails from the delegated account.

Delegates cannot change the account password, settings, or engage in chat conversations on behalf of the user.



Delegation in gPanel

Calendar Delegation

Calendar delegation enables a gPanel admin to share a user's Google Calendar with a delegate. The admin can control the delegate's ability to view and manage the user's calendar events making it easier for team members or assistants to schedule meetings and appointments on the user's behalf.



Delegation in gPanel

Role Delegation

gPanel admins can delegate roles based on specific job duties and responsibilities. Admins have the ability to limit delegation access to necessary personnel, such as administrative assistants or team members who require access to specific accounts for efficient collaboration.



Use Cases and Examples

Mail Delegation

An employee is taking an extended leave and their manager has requested access to the employee's inbox so they can continue corresponding on the employee's behalf.

Calendar Delegation

An executive assistant needs access to their exec's calendar to book and manage appointments on their behalf. They only require the ability to manage events, not sharing settings.

Role Delegation

An custom gPanel admin role was created to allow the HR team to run automated offboarding procedures on employees. The role can be delegated to team members as needed.

Questions?

updates@promevo.com

Thank You!

Join our gPanel mailing list:

<https://promevo.com/gpanel-newsletter>

<https://promevo.com/officehours>

Upcoming gPanel Webinars:

- [August 13: Rules Engine](#)
- [September 10: Billing](#)
- October: TBD

Your Trusted Guide for Workspace Administration

Get started with gPanel:

www.promevo.com/gpanel